

October 2017

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October 2, 2017

1



When you decide to provide feedback within your organization, chances are your intentions are pure. Maybe you see the potential to smooth a point of tension, or an opportunity for improvement. Bringing up a tough issue can be uncomfortable, so you make sure to plan your approach carefully. But somewhere between your good intentions, the awkward Tuesday meeting, and Wednesday at the microwave, things go awry.

The feedback sandwich has always been touted as the solution to this problem. It works like this; first, you provide positive feedback, then constructive criticism, then positive feedback again. "That's DOUBLE the positive feedback!" you think to yourself job well done, and imagine your dazzling new life, free of conflict.

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An inspiring pair of performance arts leaders join Maria this month to share reflections from their experience in partnering, as staff and board, to drive Boca del Lupo's evolution.

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