

From our Vantage Point Episode 15 - Making the “To-Get-Done” List: Operational Plans That Work

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Podcast: From our Vantage Point



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Episode 15 - Making the 'To-Got-Done' List: Operational Plans that Work



In this month's podcast we consider the topic: **Making the "To-Get-Done" List: Operational Plans That Work** with [Catarina Moreno](#), Program Director at [QMUNITY - B.C.'s Queer Resource Centre](#). After a few years of observing a disconnect between strategic plans and work plans, Catarina led QMUNITY's operational planning process that translated the organization's strategic plan into one succinct operational plan that covers 12 multi-disciplinary staff. In this podcast she highlights the importance of moving away from the "tyranny of activities", team engagement in the process, and openness to an iterative (and sometimes lengthy) journey.

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